

TIS - TELE MTRA and beyond ...

100 good reasons for the Telehealth Interactive Service (TIS):

Remote control medical devices	
MRI	✓
CT incl. control pad	✓
Angio system	✓
X-Ray System	✓
Manufacturer independence	✓
No intervention or installation by/from third-party software on the medical device	✓
Number of controllable console monitors per device	3
Remote control of consoles/workstations with up to 4K (8 mio. Pixel) Screen resolution	✓
Remote control within the local site	✓
Remote control from any IT device - anytime, anywhere	✓
Required Internet bandwidth with simultaneous remote access to 3 medical devices at one location	5 Mbit/Upload
Parallel device control via remote Tele-MTRA and local Employees	✓
Device control only by remote tele-MTRA	✓
Simultaneous 1-click connections to any location	20
Simultaneous remote control of any medical devices per location	20
Parallel access to medical device by companions	4
Companions have only monitoring rights - no remote control	✓
Omission of monitor, keyboard, mouse of the medical device due to a TIS remote workstation	✓

Video/audio connections at the device location	
WEB cams support	✓
IP camera support	✓
Support of NDI devices (Network Device Interface)	✓
Video/audio communication to local employees	✓
Video/audio communication to the examination room/patient	✓
Local video monitoring of up to n-cameras	12
Local audio monitoring of up to n-audio sources	12
Parallel video cameras in the video conference	12
Automatic call acceptance	✓
Manual call acceptance	✓
Local standby mode (paused video/audio transmission)	✓

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Video/audio connections at the device location

Fullscreen video per camera	✓
Split screen video with any cameras	✓
Live video broadcasting to any streaming channels	✓

Remote workplace

Remote control / monitoring with desktop (Windows, MacOS, Linux)	✓
Remote control / monitoring with mobile devices (IOS, Android)	✓
Max. Number of cockpit monitors	8
Max. Number of video participants	20
Max. Monitor Resolution	3840 x 2160 (4K)
One control window for console monitor & control pad (CT)	✓
Parallel video conferencing with multiple sites	4
Prevention of remote data storage	✓
Permission of remote data storage	✓
Required Internet bandwidth with simultaneous remote access to 3 medical devices at one location	5 Mbit/download
Required Internet bandwidth with simultaneous remote access to 3 locations with 3 medical devices each	5 Mbit/download
Multilingual operation: German / English / French / Spanish / Russian	✓

Remote access to local IT programs

Remote access to the local PACS	✓
Remote access to post-processing workstations	✓
Remote access to RIS	✓
Remote access to HIS / PM	✓
Remote access to any hospital application	✓

Tele-MTRA

Provision of external Tele MTRA to cover load peaks	✓
Provision of external Tele MTRA to cover the entire medical device operation	✓

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Video conferencing / C-mails	
Protection of any privacy through peer to peer (P2P) - device to device connections - no "provider/spy in the middle"	✓
Communication only via private secure transmission channels	✓
No recording possibility of communication data by "communication server" of the video conference provider	✓
Storage of any communication data only on the IT devices of transmitter and receiver	✓
Number of Users participating in a videoconference at the same time	20
Transmission of video sources up to 4K (3840x2160)	✓
C-mail: Multimedia text, image, audio and video communication	✓
Chromakey (greenscreen)	✓
Blur background	✓
Removed Background	✓
Screen and application sharing	✓
File sharing	✓
Contact books for global video conferences with any participants	✓
Sending conference invitations	✓
Multilingual operation: German / English / French / Spanish / Russian	✓

Real time teleradiology	
Live connection of a teleradiologist for support during the examination	✓
After examination: Immediate teleradiology reporting to local IT systems	✓
No data transmission to external teleradiologists necessary	✓

Advanced functionality	
Integrated local WEB server	✓
Integrated VEPRO PACS	✓
Integrated patient portal	✓
Integrated referral portal	✓
Integrated RIS	✓
Multilingual operation: German / English / French / Spanish / Russian	✓

System security	
Login with username and password	✓
Automated logout in case of remote workplace inactivity	✓
Protection against hacker attacks	✓
Intrusion Detection (IDS)	✓
Intrusion Prevention (IPS)	✓
Denial of Service (DDoS) Prevention	✓
LogOn (Brut force) Prevention	✓
Cross-Site Scripting (XSS) Prevention	✓
Encrypted data transfer between remote and local workstations via SSL - TLS1.2 / TLS1.3	✓
Configuration of users and rights	✓
Integrated firewall to protect any web services	✓
Integrated virus protection for remote access	✓
Automatic security updates	✓
Automatic software updates	✓
Data protection compliance according to GDPR	✓
Logging of each user access in a logbook	✓
Time recording: start and end of remote access	✓
Active IT monitoring for the prevention of system malfunctions	✓
In case of loss of a remote/Internet connection:	▪
automatically logout of the remot user	✓
release of the medical device for local operation	✓
Terms of use and privacy policy for video conferencing and remote device access available	✓